

What's New? Workplace Services: Reservations

Web Central

The Web Central Reservations application has a series of improvements within V.23.2.

ICS Invitations

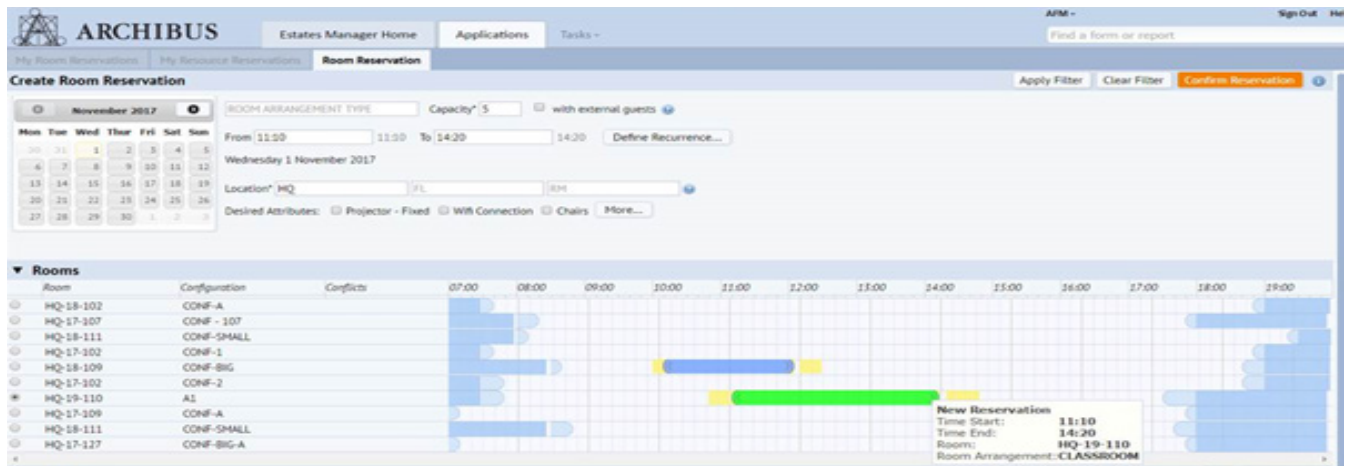
The application can send ICS invitations even when the system is not using Microsoft Exchange integration. These invitations now include time zone information, so daylight savings time changes are correctly applied for recurring meetings. Meeting cancellation ICS files include the recurrence pattern to cancel recurring meetings.

ICS Invitation Templates

The invitation emails and ICS files are defined via message templates for easy personalisation.

Reservation Cancellations

You can now cancel a reservation without cancelling the entire meeting. When you cancel a reservation in Web Central, you can now choose to leave the meeting on the organiser's calendar. The meeting organiser can then invite the attendees to a location that doesn't require a room reservation (such as their personal office) without creating a new meeting on their Outlook calendar.



Federated Authentication (SAML) Support

The Plug in now supports SAML authentication to support sites that use SAML to federate their own premise, cloud or hybrid cloud systems. When the Outlook Plugin is initially activated, the Outlook Plugin will load Identity Provider's sign-in form. To enable connecting to a Web Central server with SAML, the OutlookPlugin.dll.config file must be updated after installing the Plugin.

Automatic Sync

Rather than display an "out of sync" message, the Plugin now performs an automatic sync if it detects differences between the meeting and the reservation when the meeting organiser opens a meeting with reservation in Outlook.